

FIG.1 (PRIOR ART)

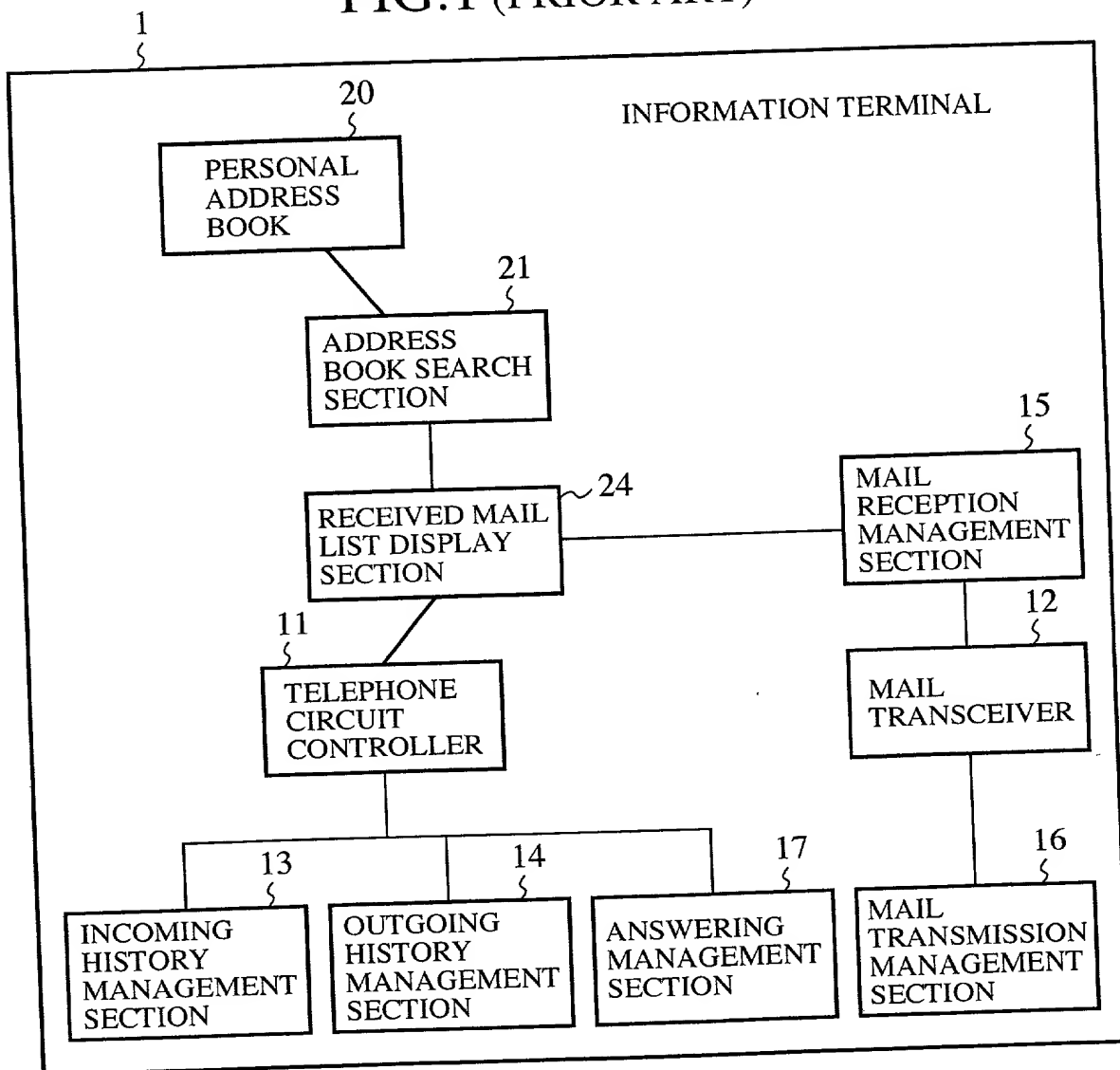


FIG.2 (PRIOR ART)

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RECEIVED MAIL LIST		CONVERSATION WITH SENDER
UNREAD	TIME AND DATE	SENDER
	6/5 10:27	TOMARI
	6/6 20:02	NAKA
	6/7 13:55	YAMANAKA
UNREAD	6/8 21:45	TAMURA

FIG. 3

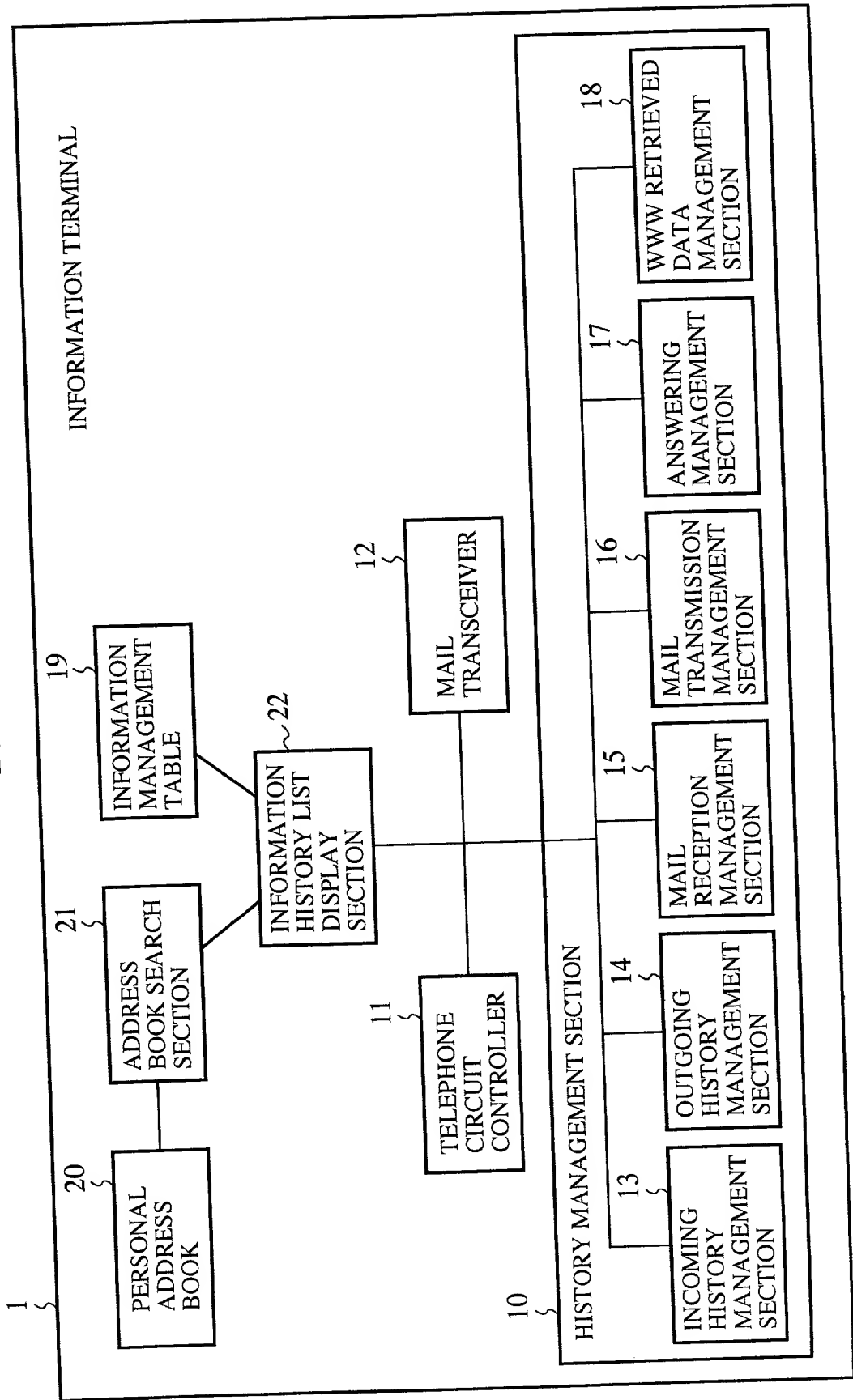


FIG.4

220

INFORMATION HISTORY LIST					
UNREAD	TYPE	TIME AND DATE	PARTY	REPLY	
	INCOMING TEL 1	6/5 10:27	TOMARI	6/5 TEL FINISHED	221
	INCOMING MAIL 1	6/6 20:02	NAKA	UNPROCESSED	222
	ANSWERING 1	6/7 13:55	YAMANAKA	6/8 MAIL FINISHED	223
	OUTGOING MAIL 1	6/8 21:45	TAMURA	6/9 MAIL REPLY	224
	W1 WEATHER	6/10 23:32	HAYASHI	6/10 MAIL TRANSFER	225
	INCOMING TEL 2	6/16 20:02	NAKA	PROCESSING UNNECESSARY	226
UNREAD	INCOMING MAIL 2	6/20 14:43	SAITOU		227

FIG.5

HISTORY OPERATION MENU

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REPLY BY MAIL
 REPLY BY TELEPHONE
 TRANSFER BY MAIL
 ESTABLISH ASSOCIATION
 MAKE PROCESSED
 MAKE UNPROCESSED
 PROCESSING UNNECESSARY
 DELETE HISTORY

FIG.6

INFORMATION MANAGEMENT TABLE

INCOMING TEL 1	OUTGOING TEL 1	191
INCOMING MAIL 1	UNPROCESSED	192
ANSWERING 1	OUTGOING MAIL 2	193
OUTGOING MAIL 1	INCOMING MAIL 2	194
W1	OUTGOING MAIL 3	195
INCOMING TEL 2	PROCESSING UNNECESSARY	196
INCOMING MAIL 2	UNREAD	197

FIG.7

PERSONAL ADDRESS BOOK		
NAME	MAIL ADDRESS	PHONE NUMBER
TOMARI	tomari@melco.co.jp	09001234567
NAKA	naka@melco.co.jp	09002345678
YAMANAKA	yamanaka@melco.co.jp	09003456789
TAMURA	tamura@melco.co.jp	09004567890

FIG.8

INCOMING HISTORY
MANAGEMENT SECTION

TYPE	PARTY	TIME AND DATE
	:	
	:	
INCOMING TEL 1	09001234567	6/5 10:27
	:	
	:	

FIG.9

INFORMATION
MANAGEMENT TABLE

:	:
:	:
INCOMING TEL 1	UNPROCESSED
:	:
:	:

FIG.10

INFORMATION HISTORY LIST				
UNREAD	TYPE	TIME AND DATE	PARTY	REPLY
		:		
		:		
	INCOMING TEL 1	6/5 10:27	TOMARI	UNPROCESSED
		:		
		:		

FIG.11

OUTGOING HISTORY
MANAGEMENT SECTION

TYPE	PARTY	TIME AND DATE
	:	
	:	
OUTGOING TEL 1	09001234567	6/5 12:51
	:	
	:	

FIG.12

INFORMATION
MANAGEMENT TABLE

:	:
:	:
INCOMING TEL 1	OUTGOING TEL 1
:	:
:	:

FIG.13

INFORMATION HISTORY LIST				
UNREAD	TYPE	TIME AND DATE	PARTY	REPLY
		:		
		:		
	INCOMING TEL 1	6/5 10:27	TOMARI	6/5 TEL FINISHED
		:		
		:		

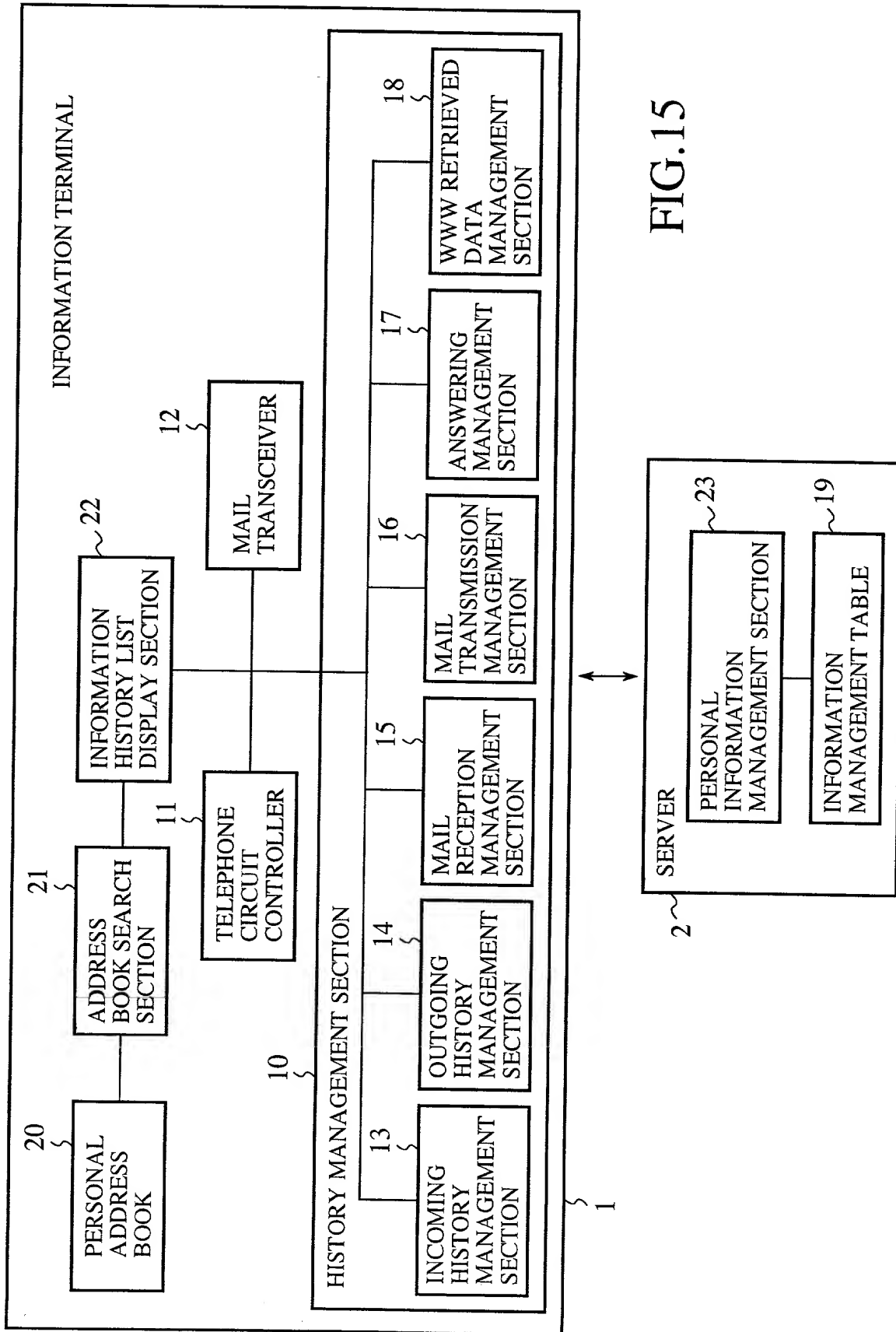


FIG.15

